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QUALITY POLICY

Lovenature Superfoods is a company dedicated to the commercialization of seeds, grains and flours pre-packed or in bulk for the client to pack.

To adapt to the demands of its customers and achieve the highest quality and safety of its products, a Food Safety System has been developed. This policy is the basis for such a system and commits the Company's Management and all its employees to:

- 1. Offer the highest quality products to our customers
- 2. Distribute the safest possible products on the market
- 3. Fulfil legal requirements that apply to our activity
- 4. Comply with the processes and specifications of our clients and suppliers
- 5. Adapt to the needs and demands of our clients
- 6. Be environmentally friendly
- 7. Develop ourselves sustainably
- 8. Commit a culture of "product safety"
- 9. All activities carried out by Lovenature Superfoods are ethically and labour-responsible
- 10. Establish internal and external communication methodologies that allow continuous improvement of the organization as well as ensuring food security
- 11. Discrimination against another person based on race, union, religion, age or politics, will not be allowed, as established by the Spanish Constitution. The law of equality between people must be respected at all times
- 12. No company worker may accept gifts or favours from suppliers or customers
- 13. In no case will mistreatment or harassment of workers be allowed
- 14. Pregnant women will not be fired; every effort will be made to improve their situation
- 15. From Management, we are committed to fighting corruption

To achieve the above, the Management of **Lovenature Superfoods** undertakes to communicate this policy to all its employees and review this policy on an annual basis. Likewise, this policy is based on developed, measurable and periodically reviewed objectives.

Signed by Management: 17/06/2020

Frank Arrigazzi